Signal Engineering

Course Name

RBC STSM - Manage People

Course Description

This course is designed to train all STSM, Section Supervisors and individuals identified for progression into those roles. It is designed to develop a person's knowledge, understanding technical skills and management skills. It is therefore particularly suited to persons required to prove their capability in these areas.
Areas include-
Recruit Personnel
Manage sickness, leave and staffing levels for direct reports
Conduct 1:1 performance meetings for direct reports
Manage development of self and others
Conduct developmental/annual capability reviews
Undertake Continuous Professional Development (CPD)
Manage discipline
Carry out Investigations in line with required protocol
Build effective relationships
Manage team dynamics
Maintain local Trade Union relationships

Audience

This course is designed to train all STSM, Section Supervisors and individuals identified for progression into those roles.

Duration: 3 Days Day(s) **Class Size:** 10

Competence Name Awarded

Competence Awarded

Course Code

Prerequisite Name

Prerequisite Short Code

Skills Assessment Scheme Regime

Course Type

Face to Face